

MIN-SEOK PANG

Karen A. and William S. Monfre Professor in Business
Professor of Information Systems and Analytics
Department of Operations and Information Management
Wisconsin School of Business, University of Wisconsin-Madison
Senior Editor, *Journal of the Association for Information Systems*
Associate Editor, *Information Systems Research* (FT 50, UTD 24)
975 University Ave., Grainger Hall 4297, Madison, WI 53706
(608) 265-9643, mpang9@wisc.edu, <https://sites.google.com/site/minspang>

ACADEMIC APPOINTMENTS

Wisconsin School of Business, University of Wisconsin-Madison, Madison, Wisconsin

- Karen A. and William S. Monfre Professor in Business, 2024 - current
- Professor, 2024 - current

Fox School of Business, Temple University, Philadelphia, Pennsylvania

- Associate Professor (with tenure), 2018 - 2024
- Milton F. Stauffer Research Fellow, 2018 - 2024
- Assistant Professor, 2014 - 2018

School of Business, George Mason University, Fairfax, Virginia

- Assistant Professor, 2011 - 2014

EDUCATION

Stephen M. Ross School of Business, University of Michigan, Ann Arbor, Michigan

- **Ph.D. in Business Administration**, 2011
- Dissertation : *Information Technology and Value Creation in the Public Sector Organizations* (Advisor : Dr. M.S. Krishnan)

College of Business, Korea Advanced Institute of Science and Technology, Seoul, Korea

- **M.S. in Management**, 2006

College of Engineering, Korea Advanced Institute of Science and Technology, Daejeon, Korea

- **B.S. in Industrial Engineering**, 2000 (Minor with Computer Science)

MAJOR HONORS AND AWARDS

INFORMS Information Systems Society (ISS)

- ISS Sandra A. Slaughter Early Career Award, 2020
- ISS Bapna-Ghose Social Justice Best Paper Award of 2024 - "Creation or Destruction? STEM OPT Extension and Employment of Information Technology Professionals" *MIS Quarterly*

Association for the Information Systems (AIS)

- AIS Distinguished Member, Dec. 2020

- AIS Best Information Systems Publication Award of 2017 - “Politics and Information Technology Investments in the U.S. Federal Government in 2003-2016” *Information Systems Research* (sole-authored)

Information Systems Research

- *Information Systems Research* Best Published Paper Award of 2017 - “Politics and Information Technology Investments in the U.S. Federal Government in 2003-2016” (sole-authored)

MIS Quarterly

- *MIS Quarterly* Outstanding Associate Editor of the Year Award, 2021
- *MIS Quarterly* Outstanding Reviewer of the Year Award, 2015

Journal of the Association for Information Systems (JAIS)

- *JAIS* Outstanding Associate Editor of the Year Award, 2021

Temple University

- Executive Doctorate in Business Administration (DBA) Year 1 Faculty of the Year Award, 2023
- MIS Full-Time Teacher of the Year Award, 2020

International Conference on Information Systems (ICIS)

- Outstanding Associate Editor Award, 2017

MAJOR EDITORIAL APPOINTMENTS AND SERVICES

Major Editorial Appointments

- Senior Editor, *Journal of the Association for Information Systems*, 2022 - current
- Associate Editor, *Information Systems Research* (FT 50, UTD 24), 2024 - current
- Co-Editor, *MIS Quarterly* Special Issue on Digital Technologies and Social Justice, 2021 - 2024
- Associate Editor, *MIS Quarterly* (FT 50, UTD 24), 2020 - 2022
- Associate Editor, *Journal of the Association for Information Systems*, 2019 - 2021

Major Conferences Services

- Track Chair, International Conference on Information Systems (ICIS), 2024, Governance, Digital Strategy, and Value
- Co-Chair, Workshop on Information Systems and Economics (WISE), 2022
- Track Chair, International Conference on Information Systems, 2020, Digitization in Cities and the Public Sector
- Track Chair, International Conference on Information Systems, 2019, Governance, Strategy, and Value of IS
- Co-Chair, INFORMS Conference on Information Systems and Technology (CIST), 2016
- Program Co-Chair, KrAIS Post-ICIS Workshop, 2019

Major Institutional Service - University of Wisconsin-Madison

- Member, Subcommittee of the Executive Committee (college-level committee on promotion, tenure, and personnel affairs), 2025 - current

Major Institutional Service - Temple University

- Chair-Elect, Chair, and Past Chair, Collegiate Assembly of Fox School of Business and Management (faculty senate), 2021 - 2024

RESEARCH INTERESTS

- Cybersecurity management and strategies
- Artificial intelligence impacts and policies
- IT-enabled public policies
- Digital innovations
- Platform strategies

PUBLICATIONS

Refereed Journal Publications

- [20] Wu, X., Ren, C.R., and **Pang, M.-S.** (2025) “The Legal Environment of Side Project Ownership and IT Innovation: Evidence from the *Alcatel v. Brown* Case,” *MIS Quarterly*, forthcoming.
- [19] Cheng, A.Z., Dong, Z., and **Pang, M.-S.** (2025) “Automated Enforcement and Traffic Safety,” *Management Science* (71:12) 10067-10087.
- [18] Ayabakan, S., Atasoy, H., and **Pang, M.-S.** (2025) “The Interplay between Healthcare Information Technologies and Denied Claims,” *MIS Quarterly* (49:3) 1169-1184.
- [17] **Pang, M.-S.** and Vance, A. (2025) “Breached and Denied: The Cost of Data Breaches on Individuals as Mortgage Application Denials,” *MIS Quarterly* (49:2) 465-494.
- [16] **Pang, M.-S.**, Kankanhalli, A., Aanestad, M., Ram, S., and Maruping, L. (2024) “Digital Technologies and the Advancement of Social Justice: A Framework and Agenda,” *MIS Quarterly* (48:4) 1591-1610.
 - An introductory article for the Special Issue on Digital Technologies and Social Justice
- [15] Zhang, L., Wattal, S., and **Pang, M.-S.** (2024) “Does Sharing Make My Data More Insecure? An Empirical Study on Health Information Exchange and Data Breaches,” *MIS Quarterly* (48:3) 873-898.
- [14] **Pang, M.-S.**, Funk, R., and Hirschman, D. (2024) “We Fly Congress: Market Actions as Corporate Political Activity in the U.S. Airline Industry,” *Organization Science* (35:4) 1251-1270.
- [13] Guo, X., Gong, J., and **Pang, M.-S.** (2024) “Creation or Destruction? STEM OPT Extension and Employment of Information Technology Professionals,” *MIS Quarterly* (48:2) pp. 715-730.
 - INFORMS ISS Bapna-Ghose Social Justice Best Paper Award 2024
- [12] **Pang, M.-S.** and Lee, G. (2022) “The Impact of IT Decision-Making Authority on IT Project Performance in the U.S. Federal Government,” *MIS Quarterly* (46:3) 1759-1776.
- [11] Wang, S.A., **Pang, M.-S.**, and Pavlou, P.A. (2022) “Seeing Is Believing? How Including a Video in Fake News Influences User Reporting of Fake News to Social Media Platforms,” *MIS Quarterly* (46:3) 1323-1354.

- [10] Wang, S.A., **Pang, M.-S.**, and Pavlou, P.A. (2021) "Cure or Poison? Identity Verification and the Posting of Fake News on Social Media," *Journal of Management Information Systems* (38:4) 1011-1038.
- [9] Park, J., **Pang, M.-S.**, Kim, J., and Lee, B. (2021) "The Deterrent Effect of Ride-Sharing on Sexual Assault and Investigation of Situational Contingencies," *Information Systems Research* (32:2) 497-516.
 - Cited as an exemplary article at *ISR* Editorial - "On Crafting Effective Theoretical Contributions for Empirical Papers"
- [8] Chen, M., **Pang, M.-S.**, and Kumar, S. (2021) "Do You Have a Room for Us in Your IT? An Economic Analysis of Shared IT Services and Implications for IT Industries," *MIS Quarterly* (45:1a) 225-267.
- [7] Cheng, A.Z., **Pang, M.-S.**, and Pavlou, P.A. (2020) "Mitigating Traffic Congestion: The Role of Intelligent Transportation Systems," *Information Systems Research* (31:3) 653-674.
 - Lead article of the issue
- [6] Tae, C.J., **Pang, M.-S.**, and Greenwood, B.N. (2020) "When Your Problem Becomes My Problem: The Impact of Airline IT Disruptions on On-Time Performance of Competing Airlines," *Strategic Management Journal* (41:2) 246-266.
 - Video Abstract - <https://www.youtube.com/watch?v=7CnOX8VbKRg>
- [5] **Pang, M.-S.** (2017) "Politics and Information Technology Investments in the U.S. Federal Government in 2003-2016," *Information Systems Research* (28:1) 33-45.
 - AIS Best Information Systems Publication Award 2017
 - *Information Systems Research* Best Published Paper Award 2017
 - Recognized as an "exemplar" and a "highly interesting" article by Editor-in-Chief
- [4] **Pang, M.-S.**, Tafti, A., and Krishnan, M.S. (2016) "Do CIO IT Budgets Explain Bigger or Smaller Governments? - Theory and Evidence from U.S. State Governments," *Management Science* (62:4) 1020-1041.
- [3] **Pang, M.-S.**, Tafti, A., and Krishnan, M.S. (2014) "Information Technology and Administrative Efficiency in U.S. State Governments - A Stochastic Frontier Approach," *MIS Quarterly* (38:4) 1079-1101.
- [2] Etzion, H. and **Pang, M.-S.** (2014) "Complementary Online Services in Competitive Markets: Maintaining Profitability in the Presence of Network Effects," *MIS Quarterly* (38:1) 231-248.
- [1] **Pang, M.-S.** and Etzion, H. (2012) "Analyzing Pricing Strategies for Online Services with Network Effects," *Information Systems Research* (23:4) 1364-1377.
 - Choi, I. and **Pang, M.-S.** (2025) "Do CEOs Matter? Divergent Impact of CEO Power on Digital and Non-Digital Innovation," *Journal of Strategic Information Systems* (34:1) 151875.
 - Basak, E., Tafti, A., and **Pang, M.-S.** (2024) "The Role of Online and Geographically Distant Social Networks in Political Decision-Making: An Empirical Evidence from the 2016 United States Elections," *Journal of the Association for Information Systems* (25:3) 721-373.
 - **Pang, M.-S.** and Thatcher, J.B. (2023) "A Practical Guide for Successful Revisions and Engagements with Reviewers," *Journal of the Association for Information Systems* (24:2) 317-327.
 - An invited editorial (refereed)

- Lee, G. and **Pang, M.-S.** (2022) “How Are Service Automation and National ICT Development Associated with International Trade in Services?,” *Information Technology for Development* (28:4) 837-859.
- **Pang, M.-S.** and Tanriverdi, H. (2022) “Strategic Roles of IT Modernization and Cloud Migration in Reducing Cybersecurity Risks of Organizations: The Case of U.S. Federal Government,” *Journal of Strategic Information Systems* (31:1) 101707.
- **Pang, M.-S.** and Pavlou, P.A. (2019) “On Information Technology and the Safety of Police Officers,” *Decision Support Systems*, (127) 113143.
- **Pang, M.-S.** (2014) “IT Governance and Business Value in the Public Sector Organizations - The Role of Elected Representatives in IT Governance and Its Impact on IT Value in U.S. State Governments,” *Decision Support Systems* (59:1) 274-285.
- **Pang, M.-S.**, Lee, G., and DeLone, W. (2014) “IT Resources, Organizational Capabilities, and Value Creation in the Public Sector Organizations - Public Value Management Perspective,” *Journal of Information Technology* (29:3) 187-205.
- **Pang, M.-S.**, Suh, W., Kim, J.-H., and Lee, H. (2009) “A Benchmarking-Based Requirement Analysis Methodology for Improving Websites,” *International Journal of Electronic Commerce* (13:3) 119-162.

Refereed Book Chapters

- **Pang, M.-S.**, Suh, W., Hong, J., Kim, J.-H., and Lee, H. (2009) “The Use of Website Quality Metrics in the Era of Web 2.0,” in *Handbook of Research on Web 2.0, 3.0, and X.0: Technologies, Business, and Social Applications*, Murugesan, S. (ed.), 2010, Hershey, PA: IGI Global.

Other Publications

- **Pang, M.-S.** (2025) "Artificial Intelligence-Fueled Innovations over Digital Platforms," The Korean Innovation Research Center.
- **Pang, M.-S.** and Lee, G. (2019) “AI-Powered Intelligent Automation and International Trade in Services: Implications for Service Jobs in APEC Economies,” Policy Reference, Korea Institute for International Economic Policy.
- **Pang, M.-S.** (2015) “Is IT Worth It? Yes! - What State Government Leaders Need to Know About Returns on IT Investments,” The IBIT Report, Institute for Business and Information Technology, Temple University.

SELECTED WORKING PAPERS

- “Data Privacy Regulations and Competition in Mobile App Markets,” with X. Wu and P. Constantinides
- “From Augmented Reality to Augmented Economy: Assessing the Impact of Pokémon Go on Local Economies,” W. Jo, H. Nam, and J. Choi
- “Human-AI Interaction and Traffic Safety in Semi-Autonomous Driving: Evidence from Tesla’s Autopilot,” with M. Jung and J. Park
- “Data Breaches and Competitive Dynamics – Theory and Evidence from the Healthcare Sector,” with Y. Gao
- “Atypical Firms and Regulatory Oversight,” with R. Kohli and J.T. Macher

OP-ED CONTRIBUTIONS

- The Wall Street Journal, "Your Personal Data Has Been Stolen. Will It Really Cost You Anything?," Jun. 6, 2023, <https://www.wsj.com/articles/personal-data-stolen-what-cost-you-f0c8e6a1>
- TechCrunch, "Study Shows Cities with Ride-Hailing Services Report Lower Rates of Sexual Assault," Nov. 5, 2020, <https://techcrunch.com/2020/11/05/study-shows-cities-with-ride-hailing-services-report-lower-rates-of-sexual-assault/>
- Federal Computer Week, "The Case for a Federal Department of IT," Apr. 8, 2019, <https://web.archive.org/web/20201026205924/https://fcw.com/articles/2019/04/08/comment-department-of-it.aspx>
- Federal Computer Week, "How Executive Vacancies Hinder IT Modernization and Cybersecurity," Feb. 25, 2019, <https://fcw.com/security/2019/02/how-executive-vacancies-hinder-it-modernization-and-cybersecurity/211128/>

SELECTED MEDIA MENTIONS

We Fly Congress: Market Actions as Corporate Political Activity in the U.S. Airline Industry, *Organization Science*

- Maryland Matters, <https://www.marylandmatters.org/2024/05/15/faa-funding-bill-clears-u-s-house-boosting-flights-into-national-airport/>

Identity Verification and the Posting of Fake News on Social Media, *Journal of MIS*

- KYW Newsradio In Depth Podcast, <https://www.audacy.com/kywnnewsradio/podcasts/kyw-newsradio-in-depth-229/society-can-fall-apart-the-very-real-consequences-of-fake-news-1081940297>
- Gizmodo, <https://gizmodo.com/verification-badges-may-actually-encourage-users-to-pos-1848041249>

The Deterrent Effect of Ride-Sharing on Sexual Assault, *Information Systems Research*

- INFORMS Resoundingly Human Podcast, <https://pubsonline.informs.org/doi/10.1287/orms.2021.03.31p>

Mitigating Traffic Congestion: The Role of Intelligent Transportation Systems, *Information Systems Research*

- KYW New Radio, <https://kywnnewsradio.radio.com/articles/news/technology-may-soon-help-with-schuylkill-expressway-traffic>

STEM OPT Extension and Employment of Information Technology Professionals

- Poets & Quants, <https://poetsandquants.com/2020/06/30/stem-opt-program-also-helps-u-s-domestic-workers-new-study-finds/>

Strategic Roles of IT Modernization and Cloud Migration in Reducing Cybersecurity Risks of Organizations, *Journal of Strategic Information Systems*

- San Antonio Express News, <http://www.expressnews.com/news/local/article/Hurd-leading-effort-to-modernize-government-11140073.php>
- Federal Computer Week, <https://web.archive.org/web/20170417100454/https://fcw.com/articles/2017/04/10/it-spending-security-research.aspx>
- Fedscoop News, <https://www.fedscoop.com/legacy-makes-federal-agencies-less-secure-study-says/>
- Computerworld, <https://web.archive.org/web/20170317063802/https://www.computerworld.com/article/3181809/governme>

[nt-it/cobol-plays-major-role-in-us-government-breaches.html](https://www.federalreserve.gov/monetarypolicy/nt-it/cobol-plays-major-role-in-us-government-breaches.html)

Politics and Information Technology Investments in the U.S. Federal Government, *Information Systems Research*

- Federal Computer Week (Dec 9, 2016),
<https://web.archive.org/web/20161210123108/https://fcw.com/articles/2016/12/09/trump-it-great-again.aspx>
- Federal Computer Week (Nov 11, 2016),
<https://web.archive.org/web/20161102193345/https://fcw.com/articles/2016/11/01/it-suffers-in-divided-gov.aspx>
- Computerworld, <http://www.computerworld.com/article/3103585/>

Do CIO IT Budgets Explain Bigger or Smaller Governments?, *Management Science*

- Computerworld, <http://www.computerworld.com/article/2863157/>

Others

- WNOW (ABC Station in Madison), https://www.wkow.com/news/top-stories/snapchat-to-start-charging-for-memories-storage-users-in-madison-react/article_4f34c480-2891-459a-b867-ef38b5396503.html
- Technical.ly Philly, <https://technical.ly/philly/2021/08/16/gopuff-uber-ftc/>
- Pennsylvania Capital-Star, <https://www.penncapital-star.com/government-politics/pa-treasury-twitter-account-to-shutdown-leaving-legacy-of-snarky-relatable-pr/>
- CIO Dive, <https://www.ciodive.com/news/forrester-recession-scenarios-IT-spending/585612/>

PRESENTATIONS AND TALKS

Invited Talks

- Tilburg University, School of Economics and Management (The Netherlands), 2026 (scheduled)
- Erasmus University, Rotterdam School of Management (The Netherlands), 2026 (scheduled)
- University of California-San Diego, Rady School of Management, 2026 (scheduled)
- Tulane University, A.B. Freeman School of Business, 2026 (scheduled)
- University of Colorado-Denver, Denver Business School, 2025
- Korea University, School of Business, 2025
- Ewha Womens University, College of Business Administration (Korea), 2025
- Yonsei University, School of Business (Korea), 2011, 2025
- National Academy of Sciences of the Republic of Korea, 2025
- Oklahoma State University, Spears School of Business, 2025 (scheduled)
- Texas Tech University, Rawls College of Business, 2025
- Hong Kong University of Science and Technology, School of Business Management, 2025
- University of Hong Kong, Faculty of Business and Economics, 2025
- University of Illinois-Chicago, College of Business Administration, 2025
- University of Wisconsin-Milwaukee, Lubar College of Business, 2025
- University of Southern California, Gould School of Law, 2025
- Hoseo University, College of Business Administration (Korea), 2024
- University of Michigan, Ross School of Business, 2024

- Baruch College, Zicklin School of Business, 2024
- University of Rochester, Simon School of Business, 2023
- University of Wisconsin, Wisconsin School of Business, 2023
- Ohio State University, Fisher School of Business, 2023
- Sungkyunkwan University, SKK Business School (Korea), 2023
- Kyung Hee University, School of Management (Korea), 2022 (virtual), 2023
- Korea Advanced Institute of Science and Technology, College of Business, 2011, 2015, 2023
- Sogang University, Sogang Business School (Korea), 2023
- University of Minnesota, Carlson School of Management, 2015, 2023
- Arizona State University, W. P. Carey School of Business, 2022
- University of Memphis, Fogelman College of Business & Economics, 2022
- Hanyang University, School of Business (Korea), 2022 (virtual)
- University of Florida, Warrington College of Business, 2014, 2022
- Indian Institute of Management, Ahmedabad, 2022 (virtual)
- University of Georgia, Terry School of Business, 2022
- American University, Kogod School of Business, 2022 (virtual)
- Indian School of Business, 2021 (virtual)
- Hong Kong University of Science and Technology, School of Business Management, 2021 (virtual)
- Rutgers University, Rutgers Business School, 2021
- University of Connecticut, School of Business, 2021 (virtual)
- University of British Columbia, Sauder School of Business, 2021 (virtual)
- Lyft Safety Advisory Council, 2020 (virtual)
- University of Maryland, Smith School of Business, 2020 (virtual)
- Temple University, Fox School of Business, Department of Strategic Management, 2019
- Government IT Modernization Summit, 2019
- National University of Singapore, School of Computing, 2018
- Johns Hopkins University, Carey Business School, 2018
- Purdue University, Krannert School of Management, 2017
- University of Pittsburgh, Katz Graduate School of Business, 2017
- University of Washington, Foster School of Business, 2016
- Baylor University, Hankamer School of Business, 2016
- University of Groningen, Faculty of Economics and Business (The Netherlands), 2016
- University of Texas-Austin, McCombs School of Business, 2015
- Yonsei University, Department of Public Administration, Korea, 2015
- Temple University, Fox School of Business, 2014
- Korea University, Department of Public Administration, 2013
- George Mason University, School of Business, 2011
- Seoul National University, School of Business (Korea), 2008

Refereed Conference Presentations

- International Conference on Information Systems (ICIS) - 2008, 2010, 2013, 2016, 2019
- Workshop on Information Systems and Economics (WISE) - 2007, 2009, 2011, 2015, 2019, 2021
- INFORMS Conference on Information Systems and Technology (CIST) - 2009, 2010, 2014, 2018
- Wharton AI and the Future of Work Conference - 2024
- Strategy Science Annual Conference - 2022
- Conference on Health Information Technology and Analytics (CHITA) - 2019, 2022
- Strategic Management Society (SMS) Annual Conference - 2020, 2022
- Strategy & the Business Environment (SBE) Conference - 2020, 2025
- Academy of Management (AoM) Annual Meeting - 2020
- Midwestern Political Science Association (MPSA) Conference – 2018
- Workshop on the Economics of Information Security (WEIS) - 2017
- American Society for Public Administration (ASPA) Annual Meeting - 2016
- Association for Public Policy Analysis & Management (APPAM) International Conference - 2016
- Public Management Research Conference (PMRC) - 2011, 2013, 2015

TEACHING EXPERIENCES

Wisconsin School of Business, University of Wisconsin-Madison

- Competing on Analytics (EMBA)
- Mobile App Development with Generative Artificial Intelligence (Elective for IS Majors)
- Generative AI Doctoral Seminar

Fox School of Business, Temple University

- Managing Enterprise Cybersecurity (Undergraduate Core for MIS Majors)
- Understanding the Firm through Management and Organizational Theory (Executive DBA)
- Information Technology Management (Part-Time MBA Core)
- Managing Information in the Enterprise (Executive MBA)
- MIS Doctoral Seminar
- Strategic Management of Information Technology (Undergraduate Elective for MIS Majors and Minors)
- Data Science (Undergraduate General Education - Science and Technology Area)

School of Business, George Mason University

- Introduction to Business Information Systems (Undergraduate Core)
- Management and Control of Information Systems (Undergraduate Elective)

STUDENT ADVISING

Doctoral Students - Chair or Co-Chair

- Hyeonsik Shin, Temple University, Chair (2023)
Initial Placement - Tenure-Assistant Professor, University of Wisconsin-Green Bay

- Xi Wu, Temple University, Chair (2022)
ICIS Doctoral Consortium 2021 Participant
Current Position - Tenure-Track Assistant Professor, Tilburg University
Initial Placement - Post-Doctoral Associate, Bocconi University
Her thesis chapter coauthored with me accepted for publication at *MISQ*
- Zhe Deng, Temple University, Chair (2022)
Current Position - Tenure-Track Assistant Professor, St. Joseph's University
Initial Placement - Post-Doctoral Associate, Carnegie Mellon University
- Xue Guo, Temple University, Chair (2020)
Current Position - Tenure-Track Assistant Professor, Georgia State University
Initial Placement - Tenure-Track Assistant Professor, University of North Carolina-Charlotte
Her thesis chapter coauthored with me published at *MISQ*
- Aaron Zhi Cheng, Temple University, Co-Chair (2019)
Initial Placement - Tenure-Track Assistant Professor, London School of Economics
His thesis chapters coauthored with me published at *ISR* and *Management Science*

Doctoral Students - Committee Member

- Sang Min Lee, University of Wisconsin-Madison, Operations and Information Management (2026)
- Sieun Kim, Korea Advanced Institute of Science and Technology (2025)
- Dishu Hu, Temple University, Department of Management (2023)
- Anna Pak, Temple University, Department of Strategic Management (2021)
- Ji Eun Shin, National University of Singapore, School of Computing (2020)
- Shuting Ada Wang, Temple University (2019)
Initial Placement - Tenure-Track Assistant Professor, Baruch College, CUNY
Her thesis chapters coauthored with me published at *MISQ* and *JMIS*
- Jiyong Park, Korea Advanced Institute of Science and Technology (2019)
Current Position - Tenure-Track Assistant Professor, University of Georgia
Initial Placement - Tenure-Track Assistant Professor, University of North Carolina, Greensboro
His thesis chapter (job market paper) coauthored with me published at *ISR*

Executive DBA Students - Temple University

- Julio Avel, Primary Mentor, Committee Chair (2025)
- Phoebe A. Bryant, Primary Mentor, Committee Chair (2025)
- Suela Papagelis, Primary Mentor, Committee Chair (2024)
- Bianca M. Picardo, Primary Mentor, Committee Chair (2024)
- Michael Cunningham, Committee Chair (2023)
- Michael McGarry, Committee Chair (2022)

- Peter Thompson, Committee Member (2024)
- Doug Tate, Committee Member (2024)
- Mark DeSantis, Committee Member (2024)
- Musangi M. Muthui, Committee Member (2024)
- David Wilk, Committee Member (2023)
- Ansar Kassim, Committee Member (2022)
- Kerry Mackey, Committee Member (2022)
- Burdin Hickok, Committee Member (2022)
- Ivan Diaz-Molina, Committee Member (2019)

ACADEMIC EXPERIENCES

Editorial Appointments

- Guest Associate Editor, *MIS Quarterly*, Special Issue on Ethics, Regulation, and Policy, 2026
- Guest Associate Editor, *Journal of the Association for Information Systems*, Special Issue on Health Analytics and IS Theorizing, 2023
- Guest Associate Editor, *MIS Quarterly*, 2023
- Editorial Review Board Member, *Information Systems Research*, 2023
- Associate Editor, *Korean Information Systems Review*, 2018 - 2020

Journal Reviewer

Management Science, MIS Quarterly, Information Systems Research, Journal of Management Information Systems, Production and Operations Management, Decision Sciences, PLOS One, Decision Support Systems Journal of Information Technology, European Journal of Information Systems Information and Management, Information Systems Journal, Government Information Quarterly, Information Technology and Management Journal of the Association for Information Science and Technology Communications of the Association for Information Systems, AIS Transactions on Replication Research IEEE Transactions on Engineering Management, Journal of Quantitative Criminology Public Administration Review, Journal of Institutional Economics, Journal of Empirical Legal Studies American Journal of Criminal Justice, International Review of Administrative Sciences

Conference and Grant Services

- Associate Editor, International Conference on Information Systems, 2014 - 2018, 2021
- Associate Editor, Academy of Management Annual Meeting, 2013 - 2015
- Associate Editor, European Conference on Information Systems, 2014 - 2015
- Program Committee, Conference on Information Systems and Technology, 2015, 2017 - 2025
- Program Committee, Workshop on the Economics of Information Security, 2019
- Program Committee, KRAIS Post-ICIS Workshop, 2013 - 2018, 2020 - 2024
- Program Committee, International Conference on Electronic Commerce, 2015 - 2016
- Program Committee, Workshop on Information Technologies and Systems, 2014
- Session Chair, International Conference on Information Systems, 2017, 2020, 2024

- Session Chair, INFORMS Annual Meeting 2014 - 2015
- Student Chair, Big Ten Information Systems Research Symposium, 2010
- Panelist, New Faculty Development Workshop, Decision Sciences Institute Annual Meeting, 2018
- Panelist, KrAIS Post-ICIS Workshop, 2016, 2018 - 2019, 2021
- Mentor and Panelist, Platform Strategy Research Symposium Doctoral Consortium, 2023
- Mentor, Engaged Management Scholarship Conference Doctoral Consortium, 2021
- Mentor, AMCIS Doctoral Consortium, 2021
- Mentor, MIS Quarterly Author Development Workshop, 2020 - 2021
- Mentor, MIS Quarterly Reviewer Development Workshop, 2020 - 2021
- Paper Development Mentor, KrAIS Post-ICIS Workshop, 2018 - 2019
- Discussant, Workshop on Information Systems and Economics, 2016, 2017, 2019, 2021
- Discussant, Northwestern-USC Platform Competition Conference, 2025
- Reviewer, The National Science Foundation, 2022
- Reviewer, The Research Grants Council of Hong Kong, 2020 - 2025

University of Wisconsin-Madison

College- and University-Level Services

- Member, AI Hub Grant Review Committee, 2026
- Member, WSB RISE AI Position Hiring Committee, 2024
- Member, WSB Masters Curriculum Committee, 2024 - 2025
- Member, WSB Undergraduate Curriculum Committee, 2024 - 2025

Department-Level Services

- Member, Tenure-Track Hiring Committee, 2024 - 2025

Temple University

College- and University-Level Services

- Member, Fox School Diversity, Equity, and Inclusion Council, 2021 - 2022
- University Faculty Senate Representative, 2020 - 2021
- Member, Fox School Faculty Development Committee, 2020 - 2021
- Member, Executive DBA Steering Committee, 2020 - 2024
- Member, Fox School AACSB Strategic Planning Committee, 2018
- Member, Fox School Collegiate Assembly Steering Committee, 2017 - 2018
- Member, Fox School Master's Program Committee, 2014 - 2018
- Member, Fox School Merit Committee, 2016 - 2017
- Member, Data Science Faculty Hiring Committee, 2017
- Judge, Fox School Young Scholar's Interdisciplinary Research Forum, 2014, 2016, 2018, 2020 - 2022
- Judge, Fox School Ph.D. Research Competition, 2017 - 2019, 2023

Department-Level Services

- Chair, MIS Department Promotion and Tenure Committee, 2023
- Chair, MS in Digital Transformation Task Force, 2022 - 2023
- Member, MIS Ph.D. Committee, 2018 - 2021

- Member, MIS Tenure-Track Faculty Hiring Committee, 2017 - 2019
- Member, MIS Departmental Merit Committee, 2015 - 2016
- Course Coordinator, MIS 4596 Managing Enterprise Cybersecurity, 2021 - current

George Mason University

- Course Coordinator, MIS 301 Introduction to Business Information Systems, 2013 - 2014
- Area Representative, Research Data Services Committee, School of Management, 2012 - 2013
- Information Systems Teaching Faculty Search Committee, 2013

KrAIS (Association for the Information Systems Korea Chapter)

- Communication Director and Newsletter Editor, 2013 - 2014

OTHER HONORS AND AWARDS

Temple University

- Temple President Englert mentions my research on police technology in his State of the University Address on Sep. 29, 2016 (https://www.youtube.com/watch?v=bK35o_E03dA&t=673s, 11:33)
- Fox School of Business Dean's Research Honor Roll - Top Researchers in 2022-2023
- Fox School of Business Dean's Research Honor Roll - Top Researchers in 2020-2021
- Fox School of Business Dean's Research Honor Roll - Top Researchers in 2013-2015

Strategic Management Society (SMS) Conference

- Nominee, Best Conference Paper Award, 2018

KrAIS Summer Workshop

- Best Paper Runner-Up Award, 2024

Workshop on Information Technologies and Systems (WITS)

- Nominee, Best Paper Award, 2020

INFORMS Conference on Information Technology and Systems (CIST)

- Nominee, Best Student Paper Award (Shuting Ada Wang), 2017

University of Michigan

- Ross School of Business, Doctoral Studies Fellowship, 2006 - 2011
- Information Systems Executive Forum (ISEF) Fellowship, 2006 - 2011
- Gilbert and Ruth Whitaker Fellowship, 2011
- Robert D. and Janet E. Neary Fellowship, 2009
- Rackham Conference Travel Grant, 2007 - 2010